



satellitebroadband.biz

Pricing as at 18th July 2016
 phone: 01892 888251
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Tooway Pro Business Satellite Broadband Prices

Tariff Name	Download Speed	Upload Speed	Data Allowance	Hardware Cost	Connection Fee	Monthly Airtime Cost
Tooway Pro 25	22 Mb	6 Mb	25 GB	£299.99	£39.99	£59.99
Tooway Pro 40	22 Mb	6 Mb	40 GB	£299.99	£39.99	£89.99
Tooway Pro 100	22 Mb	6 Mb	100 GB	£299.99	£39.99	£199.99
Tooway Pro 200	22 Mb	6 Mb	200 GB	£299.99	£39.99	£399.99

Note: Speeds quoted are "Up to" speeds.

Note: Above prices include VAT at Standard Rate.

Information:

- ◆ The Connection Fee is a one off and invoiced by TWS with installation charges at or just after installation and Monthly thereafter unless by agreement Quarterly Billing is preferred. The Airtime is a monthly rolling contract. Bank information for Internet or BACS payments is included on invoices but mobile and over the phone payments can also be taken.
 - ◆ The Hardware includes the Satellite Broadband Dish, Cable and Modem which is everything required for a single device connection. A suitable mount is required and delivery charges may apply.
 - ◆ A router is required for multi PC and wireless access to the Satellite Broadband connection. If you have a Multi Wan Router i.e. Draytek 2860 the Satellite connection can be configured as WAN2. TWS are able to supply and install additional or alternative routers with details and pricing on request.
 - ◆ TWS provide all technical support for the Satellite Broadband service and charges for support and site visits may apply.
 - ◆ The following bundled feature applies:
 - ✦ 1st Fixed IP address included with the package - Additional Fixed IP's up to a maximum of 4 (additional IP's chargeable)
- Options include:
- ✦ Night time profile: No allowance consumption between 12pm and 6 am local time (there is an additional charge for this service)
 - ✦ Volume boosters of 1, 10, 20, 50, or 100 GB available: Multiple purchases through month and valid through the end and the following bill cycle (chargeable)

Note: Pricing is subject to change and whilst every effort is made to ensure accuracy TWS cannot be held responsible for any errors or omissions.

satellitebroadband.biz is a Trading Name of TWS Computer Services Ltd. Registered Office: 99 Western Road, Lewes BN7 1RS Company No: 4848792 VAT Reg: GB 819 0398 14



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Tooway Installation Information

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A normal installation requires a “Standard” or longer offset wall mount being mounted on an external wall or as shown in the picture on a chimney. If a flat roof is used a Non Penetrating Roof Mount(NPR) is used. Satellite Cable is used to connect the Satellite Dish to the supplied Tooway Modem which is mains powered and installed in the Communications Room if available or in a room where the existing router is installed. The maximum length of the cable is 50 meters however a 25 m cable is supplied. It is normally necessary to drill an access hole to facilitate cable routing. The modem can be connected to an existing router up to a distance of 100 meters from the modem using network cabling.

The modem is configured during the installation with the information required for the specific account and location, including Spot Colour etc. Using a tone generated at the Trier (Transmitter/Receiver) the dish is aligned to the Satellite and when the maximum signal is achieved the Satellite Dish is locked off. Following quality testing and verification the installation is completed and the Satellite Broadband is available for use. If additional cabling work or router installation and configuration is required this will be considered as outside the scope of a “Normal Installation”. Some installations which involve more complicated dish mounting and cabling also fall outside of a “Normal Installation” and additional installation charges may apply.



Item	Cost
Normal Installation	£150.00
Standard Wall Mount	£25.00 ¹
Non Penetrating Roof Mount	£110.00 ²
Additional installation and configuration time	£45.00 per hour ³

Notes:

- 1 Delivery charges may apply
- 2 Standard Paving Slabs required to weigh down mount not included
- 3 Estimated time required will be given with a minimum of 1 hour charged

Each installation is unique and although the information supplied is accurate each install can have specific requirements that need to be met and we are happy to carry out a site survey visit at no charge subject to our normal travel charging for customer locations outside the local area.

The Hardware is normally ordered on signed order and the customer account set up a few days prior to the agreed installation date. When the modem is configured during installation the activation starts the monthly data period and date of renewal.

Pricing above is net of VAT which will be charged at Standard Rate