



satellitebroadband.biz

Pricing as at 29th January 2016

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All pricing on this page is inclusive of VAT

SES Satellite Broadband Prices

Tariff Name	Download Speed	Upload Speed	Data Allowance	Hardware Cost	Connection Fee	Monthly Airtime Cost
SES Broadband S	4 Mb	0.5 Mb	3 GB	£299.99	£29.99	£9.99
SES Broadband L	20 Mb	2 Mb	10 GB	£299.99	£29.99	£24.99
SES Broadband Pro 30	20 Mb	2 Mb	30 GB	£299.99	£29.99	£49.99
SES Broadband Pro 50	20 Mb	2 Mb	50 GB	£299.99	£29.99	£59.99
SES Pro Unlimited (not unrestricted)	20 Mb	2 Mb	Unlimited	£299.99	£29.99	£69.99

Information:

- ◆ The Connection Fee is a one off and invoiced by TWS with installation charges at or just after installation and Monthly thereafter unless by agreement Quarterly Billing is preferred. The Airtime is a monthly rolling contract. Bank information for Internet or BACS payments is included on invoices but mobile and over the phone payments can also be taken.
- ◆ The Hardware includes the Satellite Broadband Dish, Cable and Modem which is everything required for a single device connection. A suitable mount is required and delivery charges may apply.
- ◆ A router is required for multi PC and wireless access to the Satellite Broadband connection. If you have a Multi Wan Router i.e. Draytek 2860 the Satellite connection can be configured as WAN2. TWS are able to supply and install additional or alternative routers with details and pricing on request.
- ◆ TWS provide all technical support for the Satellite Broadband service and charges for support and site visits may apply.

Note: Pricing is subject to change and whilst every effort is made to ensure accuracy TWS cannot be held responsible for any errors or omissions.



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SES Installation Information

A normal installation requires a “Standard” or longer offset wall mount being mounted on an external wall or as shown in the picture on a chimney. If a flat roof is used a Non Penetrating Roof Mount(NPR) is used. Twin Satellite Cable is used to connect the Satellite Dish to the supplied Gilat Modem which is mains powered and installed in the Communications Room if available or in a room where the existing router is installed. The maximum length of the twin cable is 30 meters. It is normally necessary to drill an access hole to facilitate cable routing. The modem can be connected to an existing router up to a distance of 100 meters from the modem using network cabling.

The modem is configured during the installation with the information required for the specific account, including Cluster Code and Location Code etc. Using a tone generated at the Trier (Transmitter/Receiver) the dish is aligned to the Satellite and when the maximum signal is achieved the Satellite Dish is locked off. Following quality testing and verification the installation is completed and the Satellite Broadband is available for use. If additional cabling work or router installation and configuration is required this will be considered as outside the scope of a “Normal Installation”. Some installations which involve more complicated dish mounting and cabling also fall outside of a “Normal Installation” and additional installation charges may apply.



Item	Cost
Normal Installation	£150.00
Standard Wall Mount	£25.00 ¹
Non Penetrating Roof Mount	£110.00 ²

Additional installation and configuration time | £45.00 per hour³

Notes:

- 1 Delivery charges may apply
- 2 Standard Paving Slabs required to weigh down mount not included
- 3 Estimated time required will be given with a minimum of 1 hour charged

Each installation is unique and although the information supplied is accurate each install can have specific requirements that need to be met and we are happy to carry out a site survey visit at no charge subject to our normal travel charging for customer locations outside the local area.

The Hardware is normally ordered on signed order and the customer account set up a few days prior to the agreed installation date. When the modem is configured during installation the activation starts the monthly data period and date of renewal.

Pricing above is net of VAT which will be charged at Standard Rate